

KEY POINTS on TAXES on PHONE BILLS for unincorporated areas.

Expect to stay on the phone for half an hour. If you are getting no where, ask to speak to a supervisor.

We ARE required to pay the 911 charge.

We ARE required to pay 7% state tax.

We are NOT required to pay an extra 6% municipal tax.

We do NOT have to get a tax exemption form.

We ARE considered and taxed under DuPage County – not under any municipality.

We are NOT supposed to pay MTT – Municipal Telecommunications Tax

We should have our 9 digit zip code listed on the bill.

Make sure there are no spaces between the numbers and letter in the address, i.e. it should be 10S221 not 10 S 221.

Our PPU – Primary Place of Usage is unincorporated DuPage County – NOT a municipality.

The company should “open a case” and have it “investigated”. Sprint SHOULD give you a “case I.D.” You could ask the other companies for a case I.D. number. I haven’t tried that with other companies.

Tell the company representative they SHOULD call you back in a few days.

You should expect to have future bills corrected AND at LEAST 2 – 3 years of over payment of taxes credited to your account.

Fill out the letter, make a copy to save, and send it to the phone company.

AT&T , 208 S.Akard St, Dallas, TX 75202, Randall Stephenson , CEO, Pres& Chairman

Sprint. KSOPHT0101-Z4300 , 6391 Sprint Parkway. Overland Park, KS 66251-4300

Verizon Wireless, Exec. Relations, Monica Polk, 777 Big Timber Rd., Elgin, IL 60123

U.S. Cellular, 8410 W. Bryn Mawr. Suite 700, Chicago, IL 60631-3486

T-Mobile Customer Relations, P.O. Box 37380, Albuquerque, NM 87176-7380.